

Re: #3400: HVAC not working at all

Subject: Re: #3400: HVAC not working at all
From: Katie Kiefer <katie@southpark.la>
Date: 08/25/2016 11:03 AM
To: "robin@biekerco.com" <robin@biekerco.com>
CC: Jessica Lall <jessica@southpark.la>, Robert Buente
<bbuente@1010dev.org>

Robin – during this morning's Board meeting the HVAC was down. This has become a reoccurring issue; specifically, the third time for the BID this month where it unfortunately occurs during a committee or Board meeting.

In summary of the recent HVAC issues:

8/3: HVAC was down during the SOB0 meeting and the conference room temp was unbearable for all attendees.

8/22: HVAC was down and staff was sitting in pretty warm temps until roughly 12P

8/25: HVAC down during the BOD meeting. Air came back online this morning roughly at 10:45A.

Per the emails below when the air was out this past Monday morning, the LL was made aware to the BID having today's Board meeting. PSP did not provide any notice to the issue with that info in-hand. Nor did they inform us if this would be an ongoing issue this week.

Would there be an opportunity for you to discuss this issue with PSP? The issue is not directly with the equipment being down, equipment can malfunction and that's understandable. But more to the fact that as a landlord, they are not proactive in giving their tenants notice, especially when notice is asked to be given, or alerting tenants to building issues when they occur.

Thank you for your assistance with this.

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120

24/7: 866 560 9346

Re: #3400: HVAC not working at all

From: SPBID <katie@southpark.la>
Date: Monday, August 22, 2016 at 10:02 AM
To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Cc: Jessica Lall <jessica@southpark.la>
Subject: Re: #3400: HVAC not working at all

Good to know. Is it better for the tenant to reach out when we think there is a problem or will tenants be notified to these issues?

Katie Kiefer

South Park BID

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

o. 213 663 1120

24/7: 866 560 9346

From: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Reply-To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Date: Monday, August 22, 2016 at 9:59 AM
To: SPBID <katie@southpark.la>
Subject: Re: #3400: HVAC not working at all

The technicians are here working on this issue.

From: Katie Kiefer <katie@southpark.la>
To: "julieanna@pspinvest.com" <julieanna@pspinvest.com>
Cc: Jessica Lall <jessica@southpark.la>
Sent: Monday, August 22, 2016 9:40 AM
Subject: #3400: HVAC not working at all

Julie – was there another issue with the HVAC over the weekend? None of our AC is working in our offices.

Do tenants typically get notified when building issues occur?

Re: #3400: HVAC not working at all

Please advise. We have a very important meeting onsite, which can draw as many as 30+ people, on Thursday and would hope this could be resolved before then.

THX.

Katie Kiefer

Operations Manager

South Park Business Improvement District

1100 S. Flower St., Suite #3400, Los Angeles, CA 90015

katie@southpark.la <<mailto:katie@southpark.la>> | o. 213 663 1120

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24/7 DISPATCH: 866-560-9346

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